

Information Assurance Declaration

Document Reference: SER-ISA-001

Issue Date: 18 September 2026

Serage works with trusted technology partners to develop and deliver our products, cloud services and remote access solutions. Our technology partners maintain internationally recognised information-security certifications, including:



ISO/IEC 27001:2022

Information Security Management System (ISMS)

Demonstrates a structured framework for managing information-security risks, including security policies, access controls, operational security, incident management and continual improvement.

Certification Details	
Standard	ISO/IEC 27001:2022
Certification Body	Beijing Zhongshui Brilliant Certification Co., Ltd. (ZSBC)
Certificate Number	08925I20213R0S
Issue Date	22 May 2025
Valid Until	21 May 2028
Scope (summary)	Information security management activities related to the design and development of cloud-based security systems, including IP cameras, network video recorders (NVRs) and video doorbell devices.



ISO/IEC 27017:2015

Information Security Controls for Cloud Services

Provides additional security controls and implementation guidance specifically relating to cloud-service environments and the responsibilities of cloud service providers.

Certification Details	
Standard	ISO/IEC 27017:2015
Certification Body	Beijing Zhongshui Brilliant Certification Co., Ltd. (ZSBC)
Certificate Number	11325ZCS2003R0S
Issue Date	22 May 2025
Valid Until	21 May 2028
Scope (summary)	Information security controls for cloud services, supporting the design, development and operation of cloud-based security systems and services.

Cloud Infrastructure

The Serage cloud platform is hosted using Amazon Web Services (AWS), with European infrastructure located in Germany and Italy.

Our Commitment

Serage is committed to ensuring that appropriate information security, privacy and data protection measures are incorporated into the products and services we supply. We work closely with our technology partners to uphold high security standards and continually improve the resilience and protection of our systems.

Important Statement

This document is provided by Serage as an information assurance declaration. It does not represent an ISO certificate issued to Serage. The certifications referenced above are held by our technology partners and not by Serage. Serage products are not currently represented as being Common Criteria (ISO/IEC 15408) certified.