



## Product Security and Telecommunications Infrastructure (PSTI) – Statement of Compliance

### 1. Manufacturer

**Manufacturer / Brand name:** Serage UK

**Address:** 35–37 Whitton Dene, Hounslow, Middlesex, TW3 2JN, United Kingdom

**Contact for security issues:** <https://serage.co.uk/security-vulnerability-reporting/>

### 2. Product Identification

**Product name:** Serage 5MP IP 2.8mm Fixed Lens Dome

**Model code(s):** SRDNC5FAIW, SRDNC5FAIB

**Product type:** Serage IP Dome Camera

**Hardware/firmware version(s):** V31.35.8.2.4\_241219

### 3. Security Update Commitment

This product will receive security updates for at least 5 years after the date of product discontinuation.

Security updates = fixes that address vulnerabilities which could compromise product or user security.

Functional or feature enhancements are outside this commitment.

**Declared minimum security update period:** 5 years after product discontinuation

### 4. Password Management

The product does not ship with universal default passwords.

Users must create unique credentials during initial setup.

### 5. Vulnerability Disclosure Policy

**To report security issues or vulnerabilities:** Visit <https://serage.co.uk/security-vulnerability-reporting/>

**Alternative contact:** Email [security@serage.co.uk](mailto:security@serage.co.uk)

All valid reports are reviewed and acted upon promptly.

### 6. Compliance Declaration

We declare that the above-named product complies with the UK PSTI Regulations 2023 in respect of:

Elimination of universal default passwords

Availability of a clear vulnerability disclosure route

Stated security update period

**Issued by:** Serage UK

**Authorised representative:** Jamie Chapman (Head of Technical)

**Date of issue:** April 2024

*Jamie Chapman*